

CTB-01142 Rev 001**Date:** 9/3/2024**Author:** Service Engineering**Product:** All Hologic Breast and Skeletal Health Products**Subsystem:** N/A**Subject:** Microsoft Azure Blob Storage BlueBleed Impact on Hologic Products

Purpose

To provide Hologic customers, field engineers, and technical support engineers with information related to the Microsoft Azure Blob Storage cybersecurity data leak collectively known as “BlueBleed”, and its impact on Hologic products and operations.

Advisory Status

The BlueBleed incident has no indicators of impact on Hologic product or operations at this time, as assessed by the Hologic Security Operations Team. Hologic will continue to monitor cybersecurity threats and vulnerabilities and inform customers when incidents could potentially impact their data or systems.

Details, Impact, and Resolution**Summary**

Security researchers at SOCRadar informed Microsoft on September 24, 2022, of a misconfigured Microsoft endpoint. This misconfiguration resulted in the potential for unauthenticated access to some business transaction data corresponding to interactions between Microsoft and prospective customers, such as the planning or potential implementation and provisioning of Microsoft services.

Issue Discovery

Hologic was informed of this via news and informational channels.

Issue Timeline

This issue was made public October 20, 2022, and the impact assessment for Hologic was completed October 24, 2022.

Technical Bulletin (cont.)

How many customers were impacted?

No external customer systems or data was impacted.

No internal Hologic stakeholders were impacted.

What products were impacted?

None

How was the incident resolved?

Microsoft responded within hours of being notified of the problem, reconfiguring its Azure Blob Storage cloud bucket to properly secure it from unauthorized access.

What was the temporary solution?

N/A

Technical Support

For general information regarding the cybersecurity stance of Hologic's products, please visit <https://www.hologic.com/support/usa/breast-skeletal-products-cybersecurity>

To contact technical support regarding the content of this Customer Technical Bulletin, please see below.

Customers - United States

Please use the following contact information to reach technical support:

Phone: 1 (877) 371-4372

Email: BreastHealth.Support@hologic.com

Hologic field engineers - United States

Please use the following contact information to reach technical support:

Phone: 1 (800) 760-8342

Email: imgsupport@hologic.com

Customers and field engineers outside the United States

Please use the following contact information to reach technical support:

Phone: +32 2 711 45 45

Email: BE-Techsupport@hologic.com

Technical Bulletin (cont.)

Phone: +32 2 711 45 35

E-Mail: BE-Connectivity@hologic.com