

CTB-01264, Rev. 001

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Product: Horizon

Subsystem: APEX

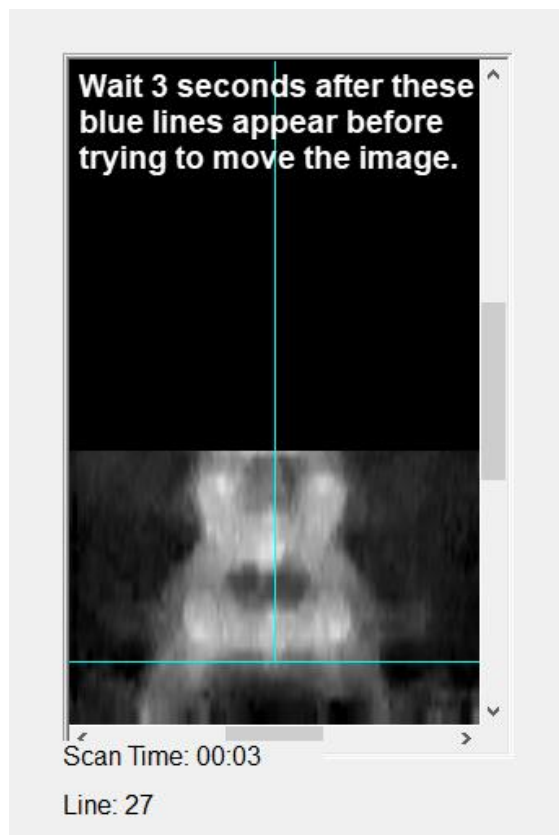
Subject: APEX Shutdown Fault During Scan Repositioning

Notification

Infrequently, the APEX application will exit to the Windows desktop without any warnings or errors when the “Reposition Scan” function is in use. When this happens, APEX must be restarted, and positioning information is lost.

Hologic Skeletal Health has discovered a workaround that should reduce or prevent APEX from shutting down while the “Reposition Scan” function is in use.

The workaround is to wait 2-3 seconds after the blue lines appear on the screen before clicking and aligning the image.



A solution where no delay will be required will be implemented in the release of APEX 5.6.1.4.

Technical Bulletin (cont.)

If you have any questions reach out to your regional Hologic technical support team.

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