

March 23, 2020

CORONAVIRUS (COVID-19) SERVICE AND SUPPORT BUSINESS CONTINUITY STATEMENT

Hologic is continuing to closely monitor local, regional and global developments relating to the novel Coronavirus (COVID-19) outbreak. First and foremost, we are taking appropriate actions to ensure our employees around the globe remain in safe and healthy working environments. At the same time, we are committed to continuing to provide superior customer service and support during these challenging times in accordance with applicable guidance with the goal of decreasing the risk of transmission of COVID-19.

Commitment to Providing Continuity of Service/Support

In evaluating our ongoing operations during the COVID-19 pandemic, Hologic follows guidance from the Centers for Disease Control and Prevention (CDC), the Department of Homeland Security (DHS), the World Health Organization and other federal, state and local agencies in addition to applicable law. Although several jurisdictions where Hologic operates have issued so-called “shelter-in-place” mandates (e.g., California, Massachusetts, etc.), Hologic is a manufacturer of medical equipment and testing materials and as such Hologic’s operations constitute “*essential critical infrastructure*” as described in the DHS Memorandum on Identification of Essential Critical Infrastructure Workers during COVID-19 Response issued on March 19, 2020.¹ The DHS Memorandum further detailed President Trump’s guidance as follows:

“If you work in a critical infrastructure industry, as defined by the Department of Homeland Security, such as healthcare services and pharmaceutical and food supply, you have a special responsibility to maintain your normal work schedule.”²

As such, Hologic’s workers are exempt from shelter-in-place mandates and are expected to continue to work to ensure continuity of functions critical to public health and safety. This exemption was reinforced by the California State Public Health Officer and Director of the California Department of Public Health in conjunction with the issuance of California’s shelter-in-place directive which specifically allows work “needed to maintain continuity of operation of the federal critical infrastructure sectors.”³ Accordingly, while it is possible that rules or regulations issued by federal, state and local agencies (such as travel restrictions, etc.) may in the future impair Hologic’s ability to provide continuity of services, at this time Hologic believes that it will be able to continue to provide on-site service and support to our customers during the COVID-19 pandemic and we intend to do everything within our power to maintain this approach moving forward.

In addition, with respect to continuity of support for product training, as circumstances dictate we may also supplement our on-site services by providing product training through remote approaches using computer-based training modules and tools (e.g., Hologic Connect, Face Time, LogMeIn Rescue, WebEx, etc.).

¹ <https://www.cisa.gov/sites/default/files/publications/CISA-Guidance-on-Essential-Critical-Infrastructure-Workers-1-20-508c.pdf>

² Ibid.

³ <https://covid19.ca.gov/stay-home-except-for-essential-needs/>



Finally, Hologic will continue to do our best to support customer-specific credentialing requirements while providing top-tier service and support to our customers during these challenging times.

Additional Safety Measures During COVID-19 Pandemic

Hologic has encouraged those employees who are not critical to maintaining the continuity of our product supply and/or the ongoing maintenance, service and support of our products to work remotely from home. This is done in part to reduce the likelihood of transmission of COVID-19 within our own workforce and to enable those employees who do have critical roles to stay healthy so that we at Hologic can do our part to support the response to this public health emergency.

Consistent with CDC Coronavirus guidance⁴ we are encouraging all field-based employees to:

- **Wash hands often** with soap and water for at least 20 seconds (before, after and during site visits).
- **Use a hand sanitizer that contains at least 60% alcohol** if soap and water are not readily available.
- **Avoid touching eyes, nose, and mouth** with unwashed hands.
- **Avoid close contact with people who are sick** and maintain an appropriate distance between themselves and other people if COVID-19 is spreading in a particular area or community.
- **Cover coughs and sneezes** with a tissue or the inside of elbow, then immediately wash hands or use a hand sanitizer as described above.
- **Clean and disinfect** frequently touched surfaces daily or more frequently, as necessary.
- **Stay home if they feel sick.**

In addition to these CDC guidelines, we are encouraging field-based employees to maintain appropriate social distancing wherever possible (both at work and at home).

In short, we are committed to our customers and are doing everything we can to ensure business continuity and to minimize impacts to our ongoing service and support operations during the COVID-19 pandemic. We will continue to provide updates as additional information becomes available or as applicable guidance is revised or modified.

⁴ <https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html>