

# HOLOGIC<sup>®</sup> SURECARE<sup>®</sup> Service Patient Care, Uninterrupted



Best-in-Class



Predictive\*



Real-Time



Trusted

Ensuring our customers are able to deliver the best possible patient experience, uninterrupted – because your peace of mind is what matters most.

1. **Maximum uptime guarantee** so you never have to put your work - or your patients - on hold.
2. **Predictive\* analytics** so we can address equipment issues before they even occur.
3. **State-of-the-art connectivity** so we can provide real-time insights on how to optimize business and clinical outcomes.
4. **Passionate, trusted and engaged engineers** who deliver exceptional service.



Our award-winning **SURECARE** service offering includes plans to meet your business and clinical priorities.

Maximize your uptime and sign up for **SURECARE** Service today.

\*Available on select systems

**SURECARE<sup>®</sup>**

# SURECARE® Service Plans

Hologic® offers a range of service plans designed to help meet your business goals and keep you focused on what matters most – your patients.

## SURECARE Plans: SecurView® Workstations or Cenova™ Image Analytics Servers

More SURECARE offerings are available across Hologic's portfolio of products.

SecurView / Cenova	SURECARE Complete	SURECARE Preferred	SURECARE Precision
Technical Phone Support	24x7	24x7	M-F, 7am-5pm *
On-Site Response Time	4 hours, if call by 2pm**	Same day, if call by 2pm*	*
Unifi™ Connect	✓	✓	✓
Planned Maintenance (1PM/yr)	✓‡	✓+	✓
Software Coverage	✓	✓	*
Labor Coverage	✓‡	✓+	*
Parts Coverage	✓	✓	*
Hardware Upgrade	✓	*	*
Uptime Guarantee	✓ 98%	✓ 95%	*

‡ Includes extended service 5-9PM, M-F    + Option for extended service 5-9PM, M-F    \* Options Available

\*Afterhours coverage only for down systems/emergency coverage until 9PM    \*\* Coverage until 9PM, M-F

**For more information or a quote, contact your Hologic Account Executive or Service Sales Manager at [ServiceSales@hologic.com](mailto:ServiceSales@hologic.com) or 877-371-4372.**



This information is intended for medical professionals in the U.S. and other markets and is not intended as a product solicitation or promotion where such activities are prohibited. Because Hologic materials are distributed through websites, eBroadcasts and tradeshows, it is not always possible to control where such materials appear. For specific information on what products are available for sale in a country, please contact your local Hologic representative. Clinical images presented in this document may have been acquired in the imaging facilities outside the U.S. Additional notes may be displayed on the U.S. images.

MISC-07993 © 2021 Hologic, Inc., Cenova, Hologic, SecurView, SURECARE, The Science of Sure, Unifi, and associated logos are trademarks and/or registered trademarks of Hologic, Inc. and/or its subsidiaries in the US and/or other countries.