

The Value of a SURECARE® Service Partnership with Hologic

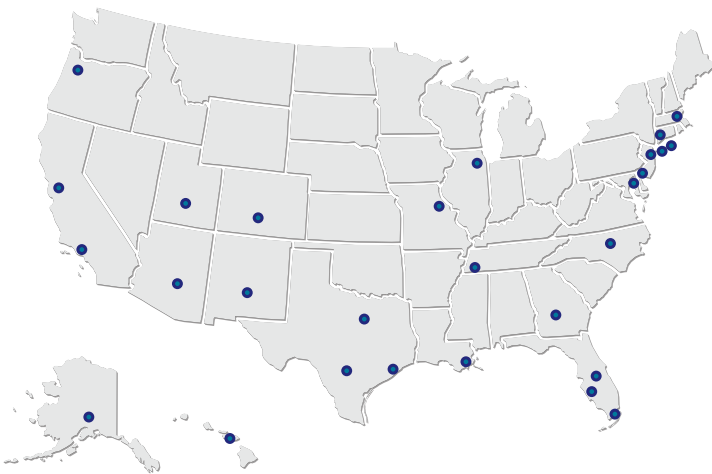
We appreciate and understand the amount of effort and investment that goes into purchasing life changing equipment for your patients. As partners in this space, you trust in our commitment to deliver on our promise to provide you with high performing and leading technologies/solutions – and the same holds true for our SURECARE Service plans.

Service coverage can come in many forms and from various sources. And while we all may seem to offer similar entitlements, they aren't "apples to apples".

As the OEM, we know our systems best – how they will serve you today and how they will evolve with you into the future.

Our SURECARE Service plans have been designed to meet your specific system and budgetary needs, with a list of benefits including (but not limited to):

- Uptime Guarantee: 95% and 98% commitment options
- On-Site Response Time: Options for same day (< 4 hours) or next day
- Technical Expertise: Over 350+ Hologic trained FSE
- Contract Flexibility: SURECARE Service provides flexibility, choice and value, re-setting the standard in total service offerings, ensuring we meet your evolving needs and fit your specific risk and budget profile.



Parts Inventory: 25 dedicated distribution centers nation-wide, 350 trunk stock locations



2020 BEST SERVICE WINNER:

Hologic, Inc.

Hologic has been recognized and awarded best in class for system performance, customer satisfaction, service engineer performance and fastest problem resolution for eight straight years by IMV which then equates to your success!

SURECARE®

With SURECARE[®] Service, we are proud to offer a range of product support and services that that can provide you with:

Continued Innovation to Protect Your Investment

- Software and hardware upgrades and updates to keep technology current and reduce future capital spend
- Advanced analytics tools to improve workflow and efficiencies, increasing revenue
- Extended hours for added flexibility and increased patient throughput



System Uptime to Maximize Your Investment

- Over 350 dedicated Field Service Engineers spread nationwide, with 100% focus on Hologic systems
- Strategic distribution, parts fulfillment and supply chain capabilities to speed problem resolution
- Unifi™ connect platform – proprietary remote diagnostic software to help resolve issues remotely, maximizing uptime



Dedication at Every Level to Optimize Your Hologic Experience

- Connectivity & Network Consulting to maximize workflow and optimize your IT environment
- Experienced Project Management from start to finish to facilitate smooth installation & training
- Professional Services to maintain staff skills through training and manage equipment moves
- Women's Health & Clinical Specialists for ongoing clinical support



Our experienced and dedicated Service Sales Managers are happy to connect and provide you with information needed to make the most informed decision on Service coverage for your practice: ServiceSales@hologic.com

SURECARE[®]