

Dear Hologic Customer,

As a valued Hologic customer, you have our commitment to provide you with the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of Women's Health products, a goal that could not be achieved without customers like you. Unfortunately, the increasing scarcity of replacement components for the Mammography Information Management Solutions (MIMS) Jukebox model makes it difficult for us to support this system. The MIMS Jukebox model was offered as a DICOM conformant archival device (storage library) designed for use within a PACS.

Our records indicate that your facility has purchased a MIMS Jukebox model. After careful consideration, because of decreasing part availability, it is necessary to declare End of Life on the MIMS Jukebox, a system that was first offered in May 2003. We will continue to provide phone support, onsite service support, and materials based on the availability of replacement parts. Every effort will be made to service our current customers through August 31st 2013.

Hologic wants to continue its relationship with you into the future. We have new Archive solutions that we can offer, if you chose to add these solutions to your practice. Please contact your Account Manager to learn about Archive solutions and data migration services and pricing.

We remain committed to providing our customers with the highest quality products and service. Hologic offers a wide range of digital mammography solutions, for more information please visit our website, www.Hologic.com

We regret any inconvenience that this may cause. For questions regarding service on your MIMS Jukebox please contact Hologic Customer Support at 1 (877) 371-4372

Sincerely,

A handwritten signature in black ink that reads "Roger D. Mills". The signature is written in a cursive, flowing style.

Roger Mills,
Sr. Vice President and General Manager, Customer Services