



## PRODUCT END OF SERVICE NOTICE For MultiCare® Platinum System

February 2, 2024

Dear Customer:

We are committed to providing the highest quality customer service, product support and technologically advanced products. We are committed to being the leading manufacturer of Women's Health products, a goal that could not be achieved without you.

As of March 2017, we decided and announced the end of sales and end of life of our MultiCare® Platinum stereotactic breast biopsy system with the commitment to service any devices for 7 years following the date of purchase. **This letter is to notify you that as of no later than June 30, 2024, we will no longer provide service for these systems.** Replacement parts and onsite support will no longer be available. Phone support following this date will be limited and cannot be guaranteed due to the age of the product and the need to support our active product lines.

We encourage you to contact your local Hologic representative, for additional information about alternative products including our Affirm® prone breast biopsy system. The Affirm® prone breast biopsy system is designed to increase automation, offer 360-degree access, and help visualize challenging lesions that may only be visible under tomosynthesis.<sup>1</sup> For more information, please visit [Hologic.com](http://Hologic.com).

We at Hologic look forward to continuing to partner with you to serve you and your patients. We remain committed to providing the highest-quality products and service.

Sincerely,

*Lisa Rudnick*

Sr. Director, Global Services Commercial

### References

1. Schradling S., Martine D., Dirrichs T, et al: "Digital Breast Tomosynthesis-guided Vacuum-assisted Breast Biopsy: initial Experiences and Comparison with Prone Stereotactic Vacuum-assisted Biopsy." *Radiology*, 2015 274 (3), 654-662 E-pub 2014 Nov 12.