



**PRODUCT END OF SERVICE NOTICE**  
**For Discovery® DXA System**

April 2024

Dear Customer:

Our ambition to be the leading manufacturer of Women's Health products is a goal that cannot be achieved without you. To achieve this, we are dedicated to delivering the highest quality service, product support and technologically advanced products.

In December 2018, we announced the end of life of our Discovery® DXA system with the commitment to provide service as available for 7 years from the date of purchase. Due to resource and supply constraints, **we will no longer provide service for these systems after December 31, 2024.** Replacement parts and onsite support will no longer be available. Phone support following this date will be limited and cannot be guaranteed due to the age of the product and the need to support our active product lines.

We will continue to honor any remaining service contracts in place after December 31, 2024, to the best of our ability dependent on the availability of service parts. Additionally, no renewals or extensions will be available.

We encourage you to contact your local Hologic representative, for additional information about alternative products including our Horizon® DXA system. The Horizon® DXA system is a multi-faceted system that can help clinicians assess bone health, body composition and cardiovascular health.

For more information, please visit [Hologic.com/Skeletal-Health](https://www.hologic.com/Skeletal-Health).

We at Hologic look forward to continuing to partner with you to serve you and your patients. We remain committed to providing the highest-quality products and service.

Sincerely,

*Lisa Rudnick*

Sr. Director, Global Services Commercial

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