

## **Product End of Service Notice**

## For Selenia® Systems with Sun Ultra 45 Computers

May 3, 2018

Dear Hologic Customer,

Hologic is committed to providing you the highest quality customer service, product support and technologically advanced products to transform breast and skeletal patient care.

The Hologic Selenia® mammography system product line, which was launched in 2003, has been in service for over 15 years. As its technology has aged, certain components have become obsolete, including the Sun Ultra 45 computer, that compromise our ability to continue reliably supporting all of our clients in future years.

With this in mind, we will begin to transition the portion of the Selenia product line containing the Sun Ultra 45 computer (including all remanufactured systems) to End of Life (EOL) status as of May 3, 2018. The Selenia systems containing this computer fall within the following manufacture date range:

## January 19th, 2007 - December 7th, 2012

Hologic and its authorized dealers will continue to honor existing service commitments and provide technical phone support, onsite service and parts support (based on the availability of the replacement components) for the Selenia mammography system through May 3, 2019.

Due to the limited supply of certain components associated with these older systems, service agreement customers will enjoy priority access. Customers not on service agreements may experience delays or shortages and may also experience price increases associated with these components.

Service agreements currently in effect past the EOL date will be honored; however, new and renewal service agreement requests associated with these older systems may not be possible.

We value our relationship with all Hologic clients and offer extremely attractive replacement promotions to help transition your equipment to newer generation products, such as additional trade-in discounts and special service plan pricing.

We continue to evaluate our ability to support the larger Selenia install base, and additional EOL notices may be forthcoming. We encourage you to contact your local Hologic representative for additional information about alternative products such as the 3D™ Performance system and the 3Dimensions™ system. More information is available at <a href="https://www.hologic.com">www.hologic.com</a>.

For all questions concerning this End of Sales/Life Notice or for help identifying your local Hologic representative, please contact Hologic Customer Sales Support at **1.866.636.8837**.

Sincerely,

John Liebig
Vice President, US Field Service