



Faxitron® BioVision / Faxitron® OR Specimen Radiography Systems – End of Life/End of Service Notification – US Only

May 2026

Dear Hologic Customer,

As a global leader in women's health, we are dedicated to providing exceptional customer service, product support, and advanced breast and skeletal health technologies that make a real difference in patient lives. As technology evolves, however, older systems may face increasing scarcity of replacement components, which can eventually limit our ability to continue supporting them over time.

In June of 2022, we announced End of Life for select Faxitron BioVision and BioVision+ Specimen Radiography systems installed prior to 2017. Effective October 1, 2026, Hologic will no longer be offering service for select Faxitron BioVision and BioVision+ systems referenced by serial numbers below.

For remaining BioVision and all Faxitron OR systems installed after January 2018, we will continue to service to the best of our ability, as parts availability allows, until April 1, 2028. After April 1, 2028, all service will be discontinued.

Following the respective End of Service dates, replacement parts and onsite support will no longer be available. Phone support after these dates will be limited and cannot be guaranteed due to the age of the product and our obligation to support active product lines. We will strive to honor any existing service contracts with expiration dates beyond the dates listed below.

Model	Serial Number	End-of-Life	End-of-Service	Alternate Model
BioVision BioVision+	30001-30982 <60025	5/1/2022	10/1/2026	Trident HD (TRI-00002)
BioVision BioVision+	>30984 ≥60026	4/1/2028	4/1/2028	Trident HD (TRI-00002)
Faxitron OR 10X15	All	4/1/2028	4/1/2028	Trident HD (TRI-00002)

Lastly, effective immediately, Hologic will no longer be able to support replacements of the Dell XE3 computer for all BioVision/Faxitron OR systems due to an inability to source additional units from our suppliers. All other service activities, including preventative maintenance and repairs, will continue as supply allows in alignment with the timelines outlined above.

We value your loyalty over the years and remain committed to providing our customers with the highest-quality products and service. Please don't hesitate to contact your local representative for information on our current line of specimen radiography systems.

For all questions concerning this End of Service Notice, or for help identifying your local Hologic Account manager, please contact Hologic Customer Sales Support at 1-866-636-8837 or SalesSupport@hologic.com.

Sincerely,

A handwritten signature in black ink, reading "James P. Gable II". The signature is written in a cursive style with a large, stylized "J" and "G".

James Gable
Vice President, Global Services