



PRODUCT END OF LIFE NOTICE

For Faxitron® Life Sciences Imaging Systems

November 15, 2023

Dear Customer:

We are committed to providing the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of Women's Health products, a goal that could not be achieved without you.

As technology develops and challenges to the global supply chain arise, systems may face increasing scarcity of replacement components making it more difficult for us to provide continued support.

Effective November 15, 2023, it is necessary to declare End of Life for the UltraFocus, UltraFocusXL, and UltraFocus DXA systems. The service support plan for each product is listed below.

Ultrafocus and UltrafocusXL Systems

Systems with an active service agreement that expires after the End of Life Effective Date

Systems will continue to be serviced as stated in current service agreements until the expiration date, except that in no case will service agreements be renewed and in no case will any such support exceed 2 years from the date of this letter. Upon expiration of a service agreement or other discontinuation of service, all service will be on a "Time & Materials" reasonable effort basis. There is no guarantee that parts will be available after the noted End of Life Date set forth in this letter.

Systems without a service agreement as of End of Life Effective Date

Service agreements will not be available. Service will be on a "Time & Materials" reasonable effort basis after End of Life Date. There is no guarantee that parts will be available after End of Life Date.

Ultrafocus DXA System

Hologic no longer has the expertise to provide support for these products. New and renewal service agreement requests associated with these systems will not be available.

We at Hologic look forward to continuing to partner with you to serve you and your patients. We remain committed to providing the highest-quality products and service.

For all questions concerning this End of Life Notice, or for help identifying your local Hologic representative, please contact Hologic Account Executive or Hologic Customer Sales Support at BSHSalesSupportUS@Hologic.com.

Sincerely,

Lisa Rudnick

Sr. Director, Global Services Commercial
