



## Product Availability and Serviceability Notice

### For SecurView® Products

October 8, 2018

As a valued Hologic customer, you have our commitment to provide you with the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of Women's Health products, a goal that could not be achieved without customers like you.

Hologic continually develops technology products that achieve superior performance. As components in our products age and new technology is introduced, providing improved productivity and efficiency, we must retire older solutions. Due to declaration of end of life by the Original Equipment Manufacturer (Dell and Barco) and scarcity of repair parts, as well as Microsoft declaring a final end of support to operating systems, Hologic needs to declare the following Hardware and Software either End of Sale, Obsolete or End of Support:

- **Obsolete:** Hardware/Software is no longer available for distribution by Hologic.
- **End of Support:** Hardware/Software is no longer sold, supported or eligible for service contract.
- **End of Sale:** Hologic will no longer sell software items listed below.

The following lists identify those hardware and software solutions that meet these criteria:

<u>End of Support</u> Operating System	<u>End of Sale</u> SecurView Software	<u>Hardware Obsolescence</u>
<ul style="list-style-type: none"><li>• <b>Windows Server 2003</b></li><li>• <b>Windows XP</b></li></ul>	<ul style="list-style-type: none"><li>• <b>SecurView v8.x</b><ul style="list-style-type: none"><li>○ For DX and RT</li><li>○ Including TechMate</li></ul></li><li>• <b>SecurView V 9.x</b> for:<ul style="list-style-type: none"><li>○ DX and RT</li></ul></li></ul>	<ul style="list-style-type: none"><li>• <b>Client/Standalone</b><ul style="list-style-type: none"><li>○ Dell T7400, T7500, T7600 and T7610</li></ul></li><li>• <b>Manager</b><ul style="list-style-type: none"><li>○ Dell PE2900, T610, T620, and R720</li></ul></li></ul>

We will continue to provide phone support, onsite service support, and materials based on the availability of replacement parts for this equipment. Every effort will be made to service this hardware through December 31, 2020 for non-service contract customers.

This notice is to ensure that you have the necessary timeframe to engage your Account Manager, or a Hologic Service Sales Specialist such that they can provide more information on new component upgrade offerings, and special promotional pricing. Current active service agreements for SecurView Workstations that include these components will remain in effect at their current levels of coverage until their termination dates.

For questions regarding service on your Hologic equipment please contact Customer Support at 1-877-371-4372 or call your local Hologic Account Manager for further information. Press option #1 for Service or #3 for sales rep information.

Sincerely,

# HOLOGIC®

A handwritten signature in dark ink, appearing to read 'John Liebig', written over a horizontal line.

John Liebig  
Vice President, US Field Service