



## PRODUCT END OF SERVICE NOTICE

### For Selenia® Mammography system with Window 7 computers

October 1, 2021

Dear Hologic Mammography Customer,

As a valued Hologic customer, you have our commitment to provide you the highest quality products and customer service. We thank you for your business.

After carefully considering our supply chain requirements for certain parts and our commitment to providing quality service, Hologic will discontinue service on Selenia systems configured with Windows 7 computers after September 26, 2022.

This is applicable to systems manufactured between these dates: December 2013 to May 2016.

For customers with a service agreement that expires after September 26, 2022.

Your system will continue to be serviced as stated in your service agreement until the expiration date. Once the service agreement expires, it cannot be renewed and your service will be on a "Time & Materials" reasonable effort basis. There is no guarantee that parts will be available after September 26, 2022.

For customers without a service agreement as of September 26, 2022

Service agreements will not be available. Your service will be on a "Time & Materials" reasonable effort basis after September 26, 2022. There is no guarantee that parts will be available after September 26, 2022.

Limited phone support and preventive maintenance will be available after 9/26/22 for Selenia Windows 7 systems; however, it may end at any time.

Systems manufactured prior to 2013 with an Ultra45 or Sunbeam operating system received end of service letters in 2018.

If you should have any questions, please contact your local Hologic Account Manager to obtain information regarding upgrade programs. We apologize for any inconvenience this may cause, but trust you understand our commitment to quality service.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Horvath", is written over a thin horizontal line.

Mark Horvath  
VP, Global Service Operations