

February 1, 2013

Dear Valued iCAD Customer,

Our records indicate that you have previously purchased our {Fuji, Siemens, Hologic} SecondLook® Digital {Multi-Vendor} mammography CAD product for use with your full-field digital mammography equipment. We are writing to inform you that due to hardware discontinuance, we will no longer offer new service plan agreements effective June 30, 2013. Beginning July 1, 2013 customers will be supported on an “as can” basis.

Customers under warranty and with an active service agreement will continue to be supported through the expiration of the contract.

iCAD has recently released a new mammography CAD platform that offers customers an upgrade path for SecondLook Digital customers. The PowerLook Advanced Mammography Platform™ (AMP) features new, Windows 7-based hardware and provides the foundation upon which all future iCAD mammography CAD products will be built. Upgrading to PowerLook AMP provides customers with access to new CAD features and modules – including the Volpara™ Breast Density Assessment solution from Matakina that is fully integrated into the platform. Pricing discounts are available and are pro-rated based on the purchase date of your SecondLook Digital CAD.

If you have any questions or would like to speak to an iCAD representative about upgrading to PowerLook AMP, please call Michelle Murphy at 1-937-431-7954.

We look forward to continuing our business relationship with you.

Sincerely,

iCAD, Inc.

Service and Support Team