



## Faxitron Specimen Radiography System - End of Life Notification

July 1, 2020

Dear Hologic Faxitron Customer,

Hologic is committed to providing you the highest quality customer service, product support, and technologically advanced products to transform breast and skeletal patient care.

As a leading global healthcare and diagnostics company, we strive to make advances toward greater certainty and efficiency for our customers by providing them with cutting-edge technology that makes a real difference in patient lives. As technology develops, older systems inevitably face an increasing scarcity of replacement components that eventually makes it impossible for us to support certain components indefinitely.

As you may know, Microsoft has announced they will end support for the Windows 7 operating systems after October 2020. As a result, we are announcing domestic **End of Life for the Faxitron systems with computers installed in 2013 or earlier, effective January 1, 2021. This includes all relevant CoreVision, BioVision and PathVision systems.** Our goal is to always provide service and service parts (if available) for 7 years from the date of purchase. If you have a Faxitron system that was installed in 2013 or earlier, we cannot guarantee service of your system starting January 1, 2021. We will continue to provide phone support and time and materials service based on the availability of replacement parts.

**If you have a Faxitron specimen radiography system that was installed in 2014 or later (includes CoreVision, BioVision, BioVision+, VersaVision and PathVision), we will continue to support your system until 7 years from the date of your install. Please consult the table below for end of life dates for systems:**

| Installation Date:       | Approximate Serial Number Range:*                                                              | End of Life Effective Date: |
|--------------------------|------------------------------------------------------------------------------------------------|-----------------------------|
| December 2013 or earlier | CoreVision 20000-20161<br>BioVision 30001-30404<br>PathVision 40100-40124                      | January 1, 2021             |
| Jan 2014 - Dec 2014      | CoreVision 20162-20250<br>BioVision 30405-30528<br>PathVision 40125-40126                      | January 1, 2022             |
| Jan 2015 - Dec 2015      | CoreVision 20251-20385<br>BioVision 30529-30654<br>PathVision 40127-40156                      | January 1, 2023             |
| Jan 2016 - Dec 2016      | CoreVision 20386-20459<br>BioVision 30655-30722<br>BioVision+ <60005<br>PathVision 40157-40262 | January 1, 2024             |

\*NOTE: Remanufactured (RM) or Reconditioned Faxitron Systems are excluded from this serial number range. RM units will be serviced from 7 years from their respective date of install.

We greatly value your loyalty over the years and look forward to continuing our relationship with you into the future. We remain committed to providing our customers with the highest-quality products and service. Please don't hesitate to contact your local representative for information on our current line of specimen radiography systems.

We regret any inconvenience this end of life notification may cause. Please reach out to your local representative or our support team below with any questions:

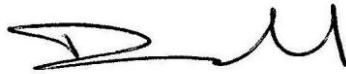
For all questions concerning this End of Life Notice, or for help identifying your local Hologic representative, please contact Hologic Customer Sales Support at 1-866-636-8837 or [SalesSupport@hologic.com](mailto:SalesSupport@hologic.com).

If you have technical question related to your system, please contact Customer Service at 1-877-371-4372 or [BreastHealth.Support@hologic.com](mailto:BreastHealth.Support@hologic.com)

Sincerely,



Jennifer Meade  
VP, Breast & Skeletal Health  
Sales



Donogh O'Driscoll  
VP & GM, Breast Surgery



Erik Anderson  
VP, Global Service Initiative