



July 3 2018

Dear Hologic Customer:

As a valued Hologic customer, you have our commitment to provide you the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of Mini C-arms, a goal that could not be achieved without customers like you. Unfortunately, an increasing scarcity of replacement components for older equipment makes it difficult for us to support certain components indefinitely.

After careful consideration, it is necessary to announce the **discontinuation of service and support for Windows XP computers used with our Fluoroscanner® InSight™ FD and InSight 2 Mini C-arm systems**. Microsoft announced end of support for Windows XP as of April 8, 2014, indicating that security updates and technical support were no longer available. At that time, Microsoft's hardware and software partners invested resources towards supporting more recent technologies and as a result, Hologic is unable to obtain replacement parts for XP computers.

According to our records, you either have an InSight 2 or an InSight FD Mini C-arm with a Windows XP computer. Upgrade to Windows 7, along with other computer hardware and software upgrades are available and will range in cost due to system-dependent options and service agreements.

Hologic is confident that we can provide you solutions to maintain your Fluoroscanner InSight FD system. Please contact capitalorders@hologic.com or your Hologic sales representative to guide you through your options.

Sincerely,

Rajesh Sivakumar
Associate Product Director
Skeletal Health Solutions