

March 2022

## **PRODUCT END OF LIFE NOTIFICATION – UNITED STATES**

Dear Valued Hologic Customer:

We are committed to providing you with the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of Women's Health products, a goal that could not be achieved without customers like you.

Due to the desire to provide premium products, we have made the difficult decision to end of life the Unifi™ Workspace workstation and corresponding accessories.

Hologic launched Unifi Workspace with the expectation of providing the best multimodality image viewer for mammography, ultrasound, and MRI. We unfortunately had some challenges and have decided to focus on the SecurView® workstation as our multimodality image viewer solution. More details on this will come as we expand the SecurView workstation features.

Thus, we are announcing **end of life for the Unifi Workspace workstations installed in the United States**. All customer's that are impacted by this announcement will have the following provided by Hologic:

- 1) Installed Unifi Workspace Hologic will swap the Unifi Workspace workstation for a new SecurView workstation free of charge.
- 2) Unifi Workspace ordered, but not installed your account executive will reach out to you to transition to a SecurView workstation with multimodality functionality.
- 3) SecurView workstation purchased with a Unifi Workspace software upgrade Hologic will credit the amount paid for the software upgrade.

Hologic will provide service coverage through December 31, 2022 for Unifi Workspace, and will work closely with customers to swap any Unifi Workspace workstations for a SecurView workstation before that time. Beginning January 1, 2023, Hologic cannot guarantee service for Unifi Workspace; however, Hologic will continue to provide phone support and time & materials service based on the availability of replacement parts.

We would like to maintain our relationship with you long into the future. We are committed to providing you with the highest-quality products and service.

We regret any inconvenience this end-of-life notification may cause. Please reach out to your local account executive with any questions or the number below for technical support:

Sincerely,

Sean Montgomery

Senior Director, Downstream Marketing

Breast and Skeletal Health

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