

1 Technical Question	2 PM Scheduling, Billing and Service Contracts	3 Orders, Parts Identification
4	5	6
7	8	9
*	0 Patient Emergency	#

Customers can call us at:
Toll-Free: (877) 371-4372 or Toll: (781) 999-7750

With the quick phone guide you can quickly select your product of interest without waiting for the recorded message. If you know the number sequence, enter them as soon as the system answers. For example you can immediately

- Press '0 1' for Breast biopsy in progress
- Press '1 1' for ATEC Console support

1 Technical Questions		
1 Call for an Existing Case	2 System Down or Clinically Inoperable	3 Dimensions, Selenia or SecurView
4 Breast Biopsy and Breast Surgical Products	5 Cenova, Aegis/MultiView, SecurXchange or Digitizer	6 Viera, Ultrasound Products
7 Parts	8	9 Return to Previous Menu
*	0	#

3 Orders, Parts Identification		
1 Consumable Needles, Probes, Mammopads, Hand Pieces	2 Equipment Parts	3 Parts # Identification
4	5	6
7	8	9 Return to Previous Menu
*	0	#

4 Breast Biopsy and Breast Surgical Products		
1 ATEC, Brevera, Affirm, Consumable Product	2 Multicare Platinum or Trident	3 Aegis/Multi view
4 Brachytherapy MammoSite, Contura	5	6
7	8	9 Return to Previous Menu
*	0	#

0 Patient Emergency		
1 In-Progress Biopsy ATEC Console, Brevera Console	2 In-Progress Biopsy Trident or Multicare Platinum	3 In-Progress Biopsy MRI Multi view/Aegis
4 Biopsy in Progress - Urgent Assistance	5	6
7	8	9 Non-Emergency Assistance
*	0	# Return to Main Menu