

## Precision Plan

The Precision Plan is designed for customers who prefer a tailored service program to fit their specific risk and budget profile. The Precision Plan provides features to drive system reliability and performance.

The Precision Plan provides:

- ✓ Technical Phone Support, Monday-Friday, 7am-5pm local time
- ✓ Hologic Connect remote support
- ✓ Two planned maintenance visits per year during business hours
- ✓ Flexible options to labor, parts and other services

### Why Hologic SureCare Service?

Hologic delivers exceptional service by achieving the #1 ranking for Service in Mammography from IMV ServiceTrak™, one of the most recognized and trusted benchmark studies the healthcare industry.

Achieving consistently high performance takes hard work, dedication and focus. Our decision to focus exclusively on providing service and support for Hologic systems proves our point:

**The sharper our focus, the better results for you in terms of system uptime and productivity.**

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### Driving Reliability

We know that system reliability and performance is important to you and your facility. That is why the Precision Plan includes technical phone support, remote support and planned maintenance as base coverage features. These features ensure your system is operating to factory specifications and your team gets the responsive help they need.

### On-site Labor and Parts

There are many options for on-site labor and parts coverage depending upon your level of risk and budget. You can choose a simple discount program, partial coverage or full coverage on either parts and labor. The choice is yours. Regardless of the coverage, you can be confident knowing that only genuine, FDA certified Hologic parts are used.

### Other Options

The Precision Plan allows you the flexibility to select options to fit your needs. Computer Refresh, Unifi™ Analytics, software update coverage, or discounts on professional services are available to add onto your plan.

Unifi™ Analytics is a business intelligence tool designed for administrators who want to improve the quality of care while maximizing efficiencies. It concentrates on technologist performance, proactive device maintenance and business insights.

## Precision Plan

Included	Features	Benefits
Technical Phone Support	Mon-Fri, 7am-5pm	Live help to answer questions
Hologic Connect™	Remote support	Fast problem resolution
Planned Maintenance	Two per year (Bus Hrs)	Keep system running smoothly
Options		
On-Site Labor Coverage	Next day or same day	Expertise to fix it quickly
Parts Coverage	Glass only or full coverage	Reliability with Genuine Hologic
Software Coverage	Periodic enhancements	Valuable productivity updates
Computer Renew	Computer replacement	Stay current, no capital outlay
Unifi Analytics	System usage analytics	Performance improvements

To get more information or a quote, contact your Hologic account manager or Tech Support team at **BreastHealth.Support@hologic.com** or 877-371-4372