

BioMed Plan

The Biomed Plan is designed for customers that want to share in the maintenance of their Hologic system and have in-house technical resources that are trained by Hologic. This plan offers the flexibility to tailor a program that meets your specific needs depending upon the skill level of your technician and the risk profile of your organization.

The Biomed Plan provides:

- ✓ Dedicated Biomed Technical Phone support, Monday-Friday, 7am-5pm local time
- ✓ Hologic Connect remote support
- ✓ Flexible options such as discounts on labor and parts programs
- ✓ Training options at Hologic locations
- ✓ Convenient billing plan

Why Hologic SureCare Service?

Hologic delivers exceptional service by achieving the #1 ranking for Service in Mammography from IMV ServiceTrak™, one of the most recognized and trusted benchmark studies the healthcare industry.

Achieving consistently high performance takes hard work, dedication and focus. Our decision to focus exclusively on providing service and support for Hologic systems proves our point:

The sharper our focus, the better results for you in terms of system uptime and productivity.

Dedicated Phone Support for Biomed

This plan includes exclusive biomed technical phone support coupled with Hologic Connect remote support. With this plan you will have peace of mind knowing you can call our expert technical support team and get the responsive help you need. Many issues can be diagnosed and resolved remotely to help minimize system downtime.

On-Site Labor and Parts

With this plan you can choose a variety of options to fit your specific needs. For parts, you can choose a simple parts discount program, glass only coverage or full parts coverage. You can be confident knowing that only genuine, FDA certified Hologic parts are used. For labor, you can also select a discount program or a single planned maintenance visit per year.

Other Options

The Biomed Plan allows the flexibility to select additional options. Computer Refresh, Unifi™ Analytics, software coverage or discounts on professional services are available.

Unifi Analytics is a business intelligence tool designed for administrators who want to improve the quality of care while maximizing efficiencies. It concentrates on technologist performance, proactive device maintenance and business insights.